ESET Tech Center

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We would like to confirm the successful release of ESET PROTECT 10.1.

For more information about this release, see the changelog below and the <u>What's New</u> document for resellers.

Changelog:

- ADDED: Detections grouped by common attributes
- ADDED: An MDR Report Template for offices and partners delivering ESET Services
- ADDED: Data filter per customer for MSP administrators in the Dashboard section
- ADDED: New section for MSP administrators, "Managed Customers," offering an overview of all managed customers
- ADDED: MSP administrators can filter report templates per customer when creating scheduled reports
- ADDED: Ability to add columns FQDN and Serial Number in the Computers section
- ADDED: Syslog includes a computer's operating system, and a static group's full hierarchy and description
- ADDED: New branding visuals within the console
- ADDED: Ability to combine Computer name, Database version and Last connection in one report
- IMPROVED: Sending documents to ESET LiveGuard is now ON by default for new customers
- IMPROVED: Easier search within the console with no need to first choose a category
- IMPROVED: Filter policies by name
- IMPROVED: Information about installer creation and downloads added to the Audit Log
- IMPROVED: MSP customers ready for a set up distinguished by an icon
- IMPROVED: New version of the AV Remover and Log Collector in the Management Agent
- IMPROVED: Size values in Submitted Files

- IMPROVED: Promoting ESET Bridge as a replacement for the discontinued support of Apache HTTP proxy
- CHANGED: The "Auto-updates" policy will become a part of the "Common features" policy when the new Configuration module is released (planned for July)
- FIXED: Inability to resolve/unresolve detections when the parent group is selected in the tree
- FIXED: Wrong ESET LiveGuard license was shown while editing the existing software install task
- FIXED: Incorrect filter behavior when multiple license statuses are selected
- FIXED: Issues with displaying the Product Tour in the Safari browser
- FIXED: Creating a dynamic group template based on a value "LiveGuard is not working due to a license problem" not functioning properly
- FIXED: Dynamic group template based on a value "macOS is preventing the ESET security product from accessing some folders" not working properly
- Other minor improvements and bug fixes

Product: ESET PROTECT

Build Information / Service Version: 10.1.24.1 Release Stage: Service Release Languages: All Installers: https://www.eset.com/int/business/download/eset-protect/ Documentation: https://help.eset.com/protect_admin/10.1/en-US/

Please note that this release affects support statuses of these formerly released versions:

Version	Current Status	Full Support	Limited Support
10.0	Limited support	Ended on June 27, 2023	Until June 30, 2025