ESET Tech Center

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Dear partners,

Before upgrading ESET PROTECT to v9, consider the following known issue explained in <u>this KB</u> <u>article.</u>

We would like to confirm the successful release of **ESET PROTECT 9.0**.

With this release, besides other improvements, we are introducing the new **Auto-update** mechanism and the **new ESET Dynamic Threat Defense Dashboard**, where you can find interesting statistics. We have also added **Management for Brute-force attack protection**, coming with Endpoint v 9 for Windows.

Product: ESET PROTECT Service version (Build Information): Version: 9.0.10.0 Release Stage: Service Release Languages: All Installers: The downloads for the ESET PROTECT 9.0 installers are currently disabled. We plan to release a hotfix soon that will resolve this issue. Documentation: https://help.eset.com/protect_admin/90/en-US/

Changelog

- ADDED: Support for Automatic Product Updates (available from Windows Endpoint version 9.0)
- ADDED: New ESET Dynamic Threat Defense dashboard
- ADDED: Computer preview by clicking on computer name will be displayed side panel with the most important computer details
- ADDED: Detections preview by clicking on detection type will be displayed side panel with the most important detection details
- ADDED: Management for brute-force attack protection (available from Windows Endpoint version 9.0)
- ADDED: Indicator of last connection status of managed computer (connected in last replication interval)
- ADDED: New column Logged users in Computers table

- ADDED: System updates management for Android
- ADDED: Ability to create a new trigger in client task details
- ADDED: Windows OS build number is reported as a separate symbol (possibility to use it in Dynamic groups)
- ADDED: List of submitted files (EDTD) in Computer details, Detection and Quarantine section
- ADDED: New product categories in Product version status section on Status Overview
- ADDED: Full path to a computer in received notifications
- ADDED: Possibility disable the triggering of notifications for muted computers
- ADDED: Support for Java 17
- ADDED: New EEI-specific permission "Remote Shell Access"
- CHANGED: Existing ESET Dynamic Threat Defense dashboard name change
- CHANGED: Reducing and re-organizing columns in the Computers section
- CHANGED: Triggers for server tasks and client tasks with frequencies lower than 15 minutes will not be allowed
- CHANGED: More granular communication of managed applications versions
- IMPROVED: ESET Dynamic Threat Defense perception (added information of what was originally detected by EDTD)
- IMPROVED: Operating system update allowing the user to postpone the required reboot
- IMPROVED: Operating system update task accessible not only from context menu over a group but also over a single device
- IMPROVED: Proactive communication of 2FA mechanisms in ESET PROTECT and its usability improvements
- IMPROVED: Now is possible to remember the device when 2FA is enabled (Not necessary to put the second factor in the next login on a particular device)
- IMPROVED: Now is possible to visually distinguish locked policies in policies and computer details screens (padlock icon)
- IMPROVED: When users create new permission sets, some checkboxes can grey out based on their permission (users can not give higher permission that they have)
- IMPROVED: Automatically selected newly created permission set when creating a new user
- IMPROVED: Basic support of installer file caching in script-based Agent Live Installers
- IMPROVED: Date and Time displayed in format according to language
- IMPROVED: Updated cipher suite configuration for Tomcat
- IMPROVED: Faster displaying of the planned flag on client tasks also after assigning to the significant amount of targets
- IMPROVED: The enrollment URL link is visible below the QR code, and the user can copy it in the enrollment wizard
- IMPROVED: New version of LogCollector in Management Agent
- IMPROVED: A user or a computer can only be assigned to 200 users or computers in

one operation to retain adequate service responsiveness

- FIXED: Actions in the context menu for devices were disabled incorrectly (Enable ESET Dynamic Threat Defense, Network Isolation)
- FIXED: Licenses without an expiration date (for example, subscription licenses) were counted as expired in the Status Overview
- FIXED: "Title" in the properties of the exported PDF report
- FIXED: Triggers infinite loading in some cases when the user changes trigger type
- FIXED: Unwanted machines moved during computers import
- FIXED: Missing notification about scheduled restart (macOS osascript)
- FIXED: Server Settings: ADD FILTER button is not working in the pop-up
- FIXED: Custom headers of scheduled reports are not applied
- FIXED: MSP customer setup fails if CA cert is not accessible and the user has no RW access on certificates
- FIXED: Licenses without expiration date are counted as expired
- FIXED: In case the generated PDF report contains a double-byte character in the name, the Title property might be garbled
- FIXED: License is randomly changed when the software install task is edited
- FIXED: Notifications Message preview is not displaying properly
- FIXED: Email sender is leaking ntlm_auth zombie processes upon each NTLM authentication attempt
- FIXED: macOS Big Sur, specific protections statuses are missing in dynamic groups and report templates
- FIXED: Multiple sorting does not sort correctly
- FIXED: Performance issue when deleting a large number of exclusions
- FIXED: Various other bug fixes, security, and performance improvements
- REMOVED: Technical support for old products (ERA Proxy, ESLC, VAH, EVSA, NSX)

Important Note: Some of the new functionalities require the latest version (v9) of the Endpoint product for Windows, which will be released later (End of November 2021).