

ESET Tech Center

Nieuws > Releases > Release announcement: ESET PROTECT Cloud 2.2

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Let me inform you, that we have a new version of ESET PROTECT Cloud and are planning to deploy it into the production during **21.4.2021 - 5.5.2021**

Release notes:

- Individual customers will be impacted in a minimal way. From their point of view, upgrades will require minimal downtime. Individual customer instance would be inaccessible up to 15 minutes. Upgrades will happen out of business hours.
- New customers will not be affected, as newly generated instance would be on the latest version from the very first moment.
- The security of the network will be not affected.

Changelog:

- NEW: New concept - Option to preview certain features
- NEW: Preview feature - Support for iOS / iPadOS (without ABM enrollment)
- NEW: Preview feature - Computer preview
- ADDED: Upgrade outdated products in a computer group
- ADDED: Default filter in the Detection screen (unresolved detections first)
- ADDED: Ability to use a second license to activate ESET Dynamic Threat Defense in a software installation task when an eligible endpoint product is selected
- ADDED: User management for users with global "write" access
- ADDED: Expiration time for client task triggers (Triggers tab)
- ADDED: New report - Computer Hardware Overview
- ADDED: Enabled non-root administration (other than the instance creator) to manage the security of other managed accounts (depends on the upcoming EBA release planned for April 2021)
- IMPROVED: Pause a task for ESET Full Disk Encryption (capability to select an exact date and time)
- IMPROVED: The encryption status tile is now more interactive
- IMPROVED: Extended information in detection details
- IMPROVED: A recommendation message is displayed when the Administrator tries to run a client task on more than 1,000 clients (using a group is recommended)

- IMPROVED: Assigning a policy to more than 200 individual devices is permitted (using a group is recommended)
- IMPROVED: Various performance improvements
- FIXED: Licenses with over 10,000 seats were displayed as infinite
- FIXED: In some cases, the "Planned" flag in a client task remained active after a task was executed
- FIXED: The license usage number did not display the correct number when a license was overused
- FIXED: Subunits were not used by percentage usage enumeration for mail security products
- FIXED: The operating system name (Big Sur) for macOS 11.1 and 11.2 was missing
- FIXED: Various other bug fixes and improvements

Product/Service: ESET PROTECT Cloud

Build Information / Service version: Service version: 2.2.0

Languages: All

Planned release window: 21.4.2021 - 5.5.2021