ESET Tech Center

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2022-02-22 - Steef | ESET Nederland - Reacties (0) - Releases

Let me inform you, that we have a new version of ESET PROTECT Cloud and are planning to deploy it into the production during **24.2.2022 - 10.3.2022.**

Release notes:

- The release process, as usual consists of several individual (internal) tasks/activities which will be executed during 24.2.2022 (starting 9:00 CET) 10.3.2022
- Mind the fact, that due to thousands of ESET PROTECT Cloud instances, the upgrade will happen in phases (gradual roll-out to individual instances) from 24.2.2022 -10.3.2022 to secure smooth operation of the whole cloud service.
- Individual customers will be impacted in a minimal way. From their point of view, updates will require minimal downtime. Individual customer's instance would be inaccessible up to 15 minutes. Upgrades will happen out of business hours.
- New customers will not be affected, as a newly generated instance would be on the latest version from the very first moment.
- The security of the network will be not affected.

Changelog:

- ADDED: Easier enrollment for mobile devices
- ADDED: Easier deployment mechanism also extended for MSPs
- ADDED: New product tour
- ADDED: ESET Product Navigator to the header
- ADDED: New context menu action "Deploy ESET security product" (in Computers section)
- ADDED: AD user sync tool for ESET PROTECT Cloud.
- ADDED: AD user sync-based features enabled for iOS devices.
- IMPROVED: Context menu in Computers section
- IMPROVED: Installer creation Wizard
- IMPROVED: Email enrollment progress bar to indicate whether the task has been finished
- IMPROVED: Computer with IP column was divided into two columns in Submitted Files
- IMPROVED: Retention policy dialog is more user-friendly and upper limits are communicated in the Online Help guide

- FIXED: Last scan time in computer details
- FIXED: When Module update failed occurs the computer is not moved to the related Dynamic Group, if the Dynamic Group was created
- FIXED: Policies under "Manage policies" over a group do not display for users with an administrator permission set
- FIXED: "Restart required" and "Inbound Communication" columns in the Detections list display incorrect values

Product/Service:

ESET PROTECT Cloud

Build Information / Service version:

Service version: EPC 3.2