

ESET Tech Center

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Let me inform you that we have a new version of ESET PROTECT Cloud and are planning to deploy it into the production during 28.4.2022 - 12.5.2022.

Release notes:

- The release process, as usual consists of several individual (internal) tasks/activities, which will be executed during 28.4.2022 (starting 9:00 CET) - 12.5.2022
- Mind the fact that due to thousands of ESET PROTECT Cloud instances, the upgrade will happen in phases (gradual roll-out to individual instances) from 28.4.2022 - 12.5.2022 to secure smooth operation of the whole cloud service.
- Individual customers will be impacted in a minimal way. From their point of view, updates will require minimal downtime. Individual customer's instance would be inaccessible up to 15 minutes. Upgrades will happen out of business hours.
- New customers will not be affected, as a newly generated instance would be on the latest version from the very first moment.
- The security of the network will not be affected.

Changelog:

- ADDED: Manage up to 50,000 devices (according to purchased license)
- ADDED: Support for ESET Inspect Cloud (EDR solution)
- ADDED: Easy trial, deployment and purchase of ESET Full Disk Encryption (EFDE)
- ADDED: Preview feature - Advanced Filters in the Computers section
- ADDED: New buttons under the table in the Computers section and Detection section
- ADDED: Right-click tables to open the context menu
- ADDED: Enrollment link expiration and device certificate renewal information to the enrollment email
- ADDED: Built-in policies for V7 product for macOS and HTTP proxy
- ADDED: Ability to turn on the "Remote Host" column in the Computers section
- ADDED: Console users can configure (in Settings) the behavior of newly enrolled devices deduplication in the console
- ADDED: Console users receive an email notification that contains a link that redirects the user into the Computer details section in the console
- IMPROVED: Console users receive a notification about multiple detections occurring

on managed computers aggregated in one email message

- IMPROVED: Remove button was moved behind the gear icon in the ESET Solutions section
- IMPROVED: Console users can click the chart in the ESET Solutions section and will be redirected to the Computers section
- IMPROVED: The latest versions of each product are prioritized in the product selection section of the software installation task
- IMPROVED: UI elements in tables
- CHANGED: ESET Dynamic Threat Defense to ESET LiveGuard in management consoles
- CHANGED: Remove tags icon in the Tags panel
- FIXED: Trigger for scheduled Reports cannot be edited
- FIXED: Exclusions table shows the "Occurred" column, but it is labeled as "Created on"
- FIXED: "Export table as" now exports all data, not just data on the page
- FIXED: Trigger via CRON shows different time after opening details of a specific trigger
- REMOVED: "Auto-loading" option in the Clients and Detections screen paging menu.
- Various other minor bug fixes, security and performance improvements

Product/Service: ESET PROTECT Cloud

Languages: All

Planned release window: 28.4.2022 - 12.5.2022